



# DTX Studio™ Clinic

Version 3.3

## **Installation Guide**

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# Introduction

## Disclaimer of Liability

This product is part of an overall concept and may only be used in conjunction with the associated original products according to the instructions and recommendations of Nobel Biocare, hereinafter referred to as 'the Company'. Non-recommended use of products made by third parties in conjunction with products of the Company will void any warranty or other obligation, express or implied. The user has the duty to determine whether or not any product is suitable for the particular patient and circumstances. The Company disclaims any liability, express or implied, and shall have no responsibility for any direct, indirect, punitive or other damages, arising out of or in connection with any errors in professional judgment or practice in the use of these products. The user is also obliged to study the latest developments in regard to this product and its applications regularly. In cases of doubt, the user has to contact the Company. Since the utilization of this product is under the control of the user, it is his/her responsibility. The Company does not assume any liability whatsoever for damage arising thereof. Please note that some products detailed in this Instructions for Use may not be regulatory cleared, released or licensed for sale in all markets.

## Cybersecurity

It is recommended that active and up-to-date antivirus and anti-malware software, together with a correctly configured firewall, are installed on the computer where DTX Studio Clinic is to be used.

Furthermore, always lock the computer when it is left unattended.

## Preparing Your Computer

- Check that your computer is connected to the Internet.
- Check that your computer can open and display .pdf files (double-click on a .pdf file to test). Adobe® Acrobat® Reader is an example of software typically used to open and display .pdf files.
- Log on to your computer with a user account that has administrator rights. We recommend that all other software on your computer is closed before DTX Studio Clinic is installed.
- Check whether your computer meets the recommended system requirements. More information on these requirements can be found in the DTX Studio Clinic Instructions for Use document. Please find this document on DTX Studio Go or contact your local representative to request a digital or printed copy of the latest version.

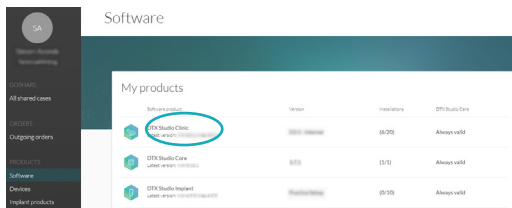
# Where to Find the Installer and the Installation Key

1. Go to [go.dtxstudio.com](https://go.dtxstudio.com) . The portal is best viewed with Google Chrome, Microsoft Edge or Safari browsers. Internet Explorer is currently not supported.
2. Log in with the username and password that you created when signing up to DTX Studio Go.

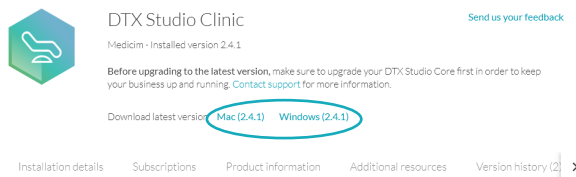
## Note

If you have trouble signing up to DTX Studio Go, please contact customer support.

3. On the [Software](#) tab, click the DTX Studio Clinic version you need.



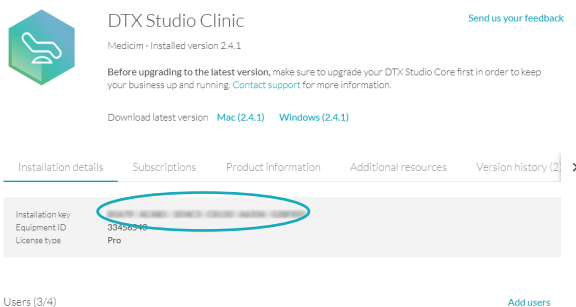
4. To download the latest version of the selected software product, click [Mac](#) or [Windows](#), depending on the operating system you wish to install DTX Studio Clinic on. The installer file is downloaded automatically to your download folder.



## Note

For Windows only. The Medit Scan for DTX Studio installer (and the user guide describing how to install Medit Scan for DTX Studio) can be found under the [Additional resources](#) tab of DTX Studio Clinic.

5. On the DTX Studio Clinic page, copy the installation key.



## Note

To add an existing user to the license, click [Add users](#) on this page and select the user. To add new users to DTX Studio Go, go to the [Users](#) tab and click [Add a new user](#).

# Install DTX Studio Clinic on a Windows® System

## Install the Software

1. Double-click the downloaded installation file.
2. A message dialog appears asking you to allow this application to make changes to your PC. Click **Yes**.
3. A welcome message appears. Click **Next**.
4. The DTX Studio Clinic End-user License Agreement is displayed. Read it carefully. To accept the agreement, click **I accept the terms in the license agreement**.
5. Click **Next**.
6. Choose a **Destination folder** for the DTX Studio Clinic software files. To change the default location, click **Change**, browse to the desired folder and click **OK**.
7. Click **Next**.
- Note**  
This DTX Studio Clinic version does not support non-Latin characters in the path name.
8. Click **Install**.
9. A .dcm file association dialog is displayed. To open DICOM .dcm files directly with DTX Studio Clinic to import the corresponding DICOM set. Click **Yes**. Otherwise, click **No** to continue the installation process.
10. Once the installation wizard is completed, click **Finish**.

### Note

A DTX Studio Clinic icon to start the software is now available on your desktop.

## Configure the Software

1. After finishing the Installation wizard, the DTX Studio Clinic End-user License Agreement is displayed once more. Click **I accept the terms in the license agreement** and click **Next**.
- Note**  
The license agreement is available at all times in the **Account Details** dialog within the DTX Studio Clinic software.
2. Enter or paste the installation key and click **Next**.
3. Select a **Working folder**. This is the location where DTX Studio Clinic cases will be stored. To change the default location, click **Browse**. Browse to the desired folder and click **OK**.

### Note


If you create a working folder in the Local AppData folder, make sure there are no spaces in the path name. Please also note that this DTX Studio Clinic version does not support non-Latin characters in the path name.

4. Click **Next**.
5. Click **Finish**.
6. A website containing the Instructions for Use documents in the different available languages is displayed. Choose a language and read these instructions carefully. The system automatically checks for updates and the software is ready to use.

It is advisable to use DTX Studio Clinic while connected to the Internet in order to receive software updates, etc.

### Optional: Import Settings From a Different DTX Studio Clinic Installation

If the settings of a different DTX Studio Clinic installation have been exported, you can import and apply those settings to your new DTX Studio Clinic installation.

To get started with importing settings, look up the 'Share settings' topic in the help file. Click  in DTX Studio Clinic and select [Help](#).

## Optional: Connect DTX Studio Clinic with Your Practice Management System (PMS)

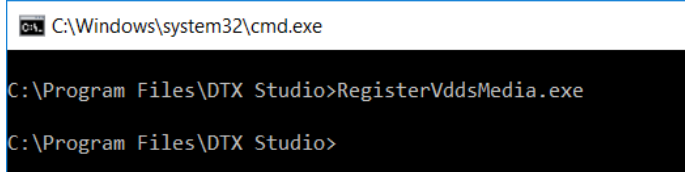
### How to Configure DTX Studio Clinic for VDDS

The Verband Deutscher Dental-Software Unternehmen e.V. (VDDS) (Association of German Dental Software Enterprises) is the umbrella association representing the interests of German enterprises which produce dental practice management and organizational software.

### Register the Software

To use DTX Studio Clinic in a VDDS setup, register with VDDS:

1. Open the command prompt as administrator in the folder where DTX Studio Clinic was installed (the default installation folder is C:\Program Files\DTX Studio\) and run the 'RegisterVddsMedia.exe' program.

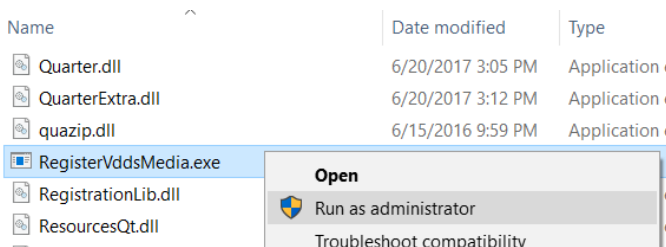


```
C:\Windows\system32\cmd.exe

C:\Program Files\DTX Studio>RegisterVddsMedia.exe

C:\Program Files\DTX Studio>
```

Alternatively, right-click 'RegisterVddsMedia.exe' in the installation folder and select [Run as administrator](#).



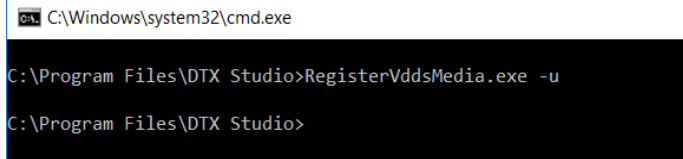
2. DTX Studio Clinic is now correctly configured to be used within the VDDS setup.

The VDDS configuration file 'VDDS\_MMI.INI' in the Windows install directory (e.g. C:\Windows\VDDS\_MMI.INI), will be created and/or modified.

## Unregister the Software

To stop using DTX Studio Clinic as a VDDS application, unregister from VDDS:

1. Open the command prompt as administrator in the folder where DTX Studio Clinic was installed (e.g. C:\Program Files\DTX Studio\), and run the 'RegisterVddsMedia.exe' program with the '-u' (uninstall) option.



```
C:\Windows\system32\cmd.exe

C:\Program Files\DTX Studio>RegisterVddsMedia.exe -u

C:\Program Files\DTX Studio>
```

2. DTX Studio Clinic is now correctly unregistered from VDDS.

### Note

When uninstalling DTX Studio Clinic via the InstallShield wizard, it will also automatically unregister DTX Studio Clinic from VDDS.

## How to Configure DTX Studio Clinic for Other (non-VDDS) PMS

For more information on how to set up the integration of your PMS with DTX Studio Clinic through Open Practice Protocol (OPP), please contact your local customer support.

# Install DTX Studio Clinic on a MacOS® System

## Install the Software

1. Double-click the Apple® Disk Image file (.dmg) to mount it. The mounted DTX Studio Clinic disk will appear on your desktop.
2. Double-click this file. An installation dialog appears, showing the following options:
  - DTX Studio Clinic (DTXStudio.pkg)
  - License Agreement
  - VDDS (see below)
3. Double-click [DTXStudio.pkg](#). A welcome screen is displayed.
4. Click [Continue](#).
5. The DTX Studio Clinic End-user License Agreement is displayed. Read it carefully.
6. Click [Continue](#). A warning is displayed, asking for acceptance of the Software License Agreement.
7. Click [Agree](#) to continue with the installation. If you click [Disagree](#) the installation procedure is aborted.
8. Next, you can keep the default location for the installation ([Applications](#)). To change this location, click [Change Install Location](#), browse to the desired disk and click [OK](#).
9. Click [Continue](#).
10. Click [Install](#).
11. Enter the username and password of an administrator account.
12. Click [Install Software](#).

## Configure the Software

1. When the installation is finished, the software is opened and a configuration wizard is shown. A welcome screen is displayed. Click [Continue](#).  
**Note**  
A DTX Studio Clinic icon to start the software is available in [Applications](#) (default location).
2. The DTX Studio Clinic End-user License Agreement is displayed. Read it carefully.
3. To accept the agreement, click [I accept the terms in the license agreement](#) and click [Next](#). Alternatively, click [Exit](#) and the installation procedure will abort.

### **Note**

The License Agreement is available at all times in the [Account Details](#) dialog within the DTX Studio Clinic software.


4. Enter the DTX Studio Clinic license key. Click [Next](#).
5. Select the [Working folder](#) where the privately stored patient-related data will be saved. The default location is /Users/Shared/DTX Studio.
6. Click [Next](#).
7. Click [Finish](#).
8. A website containing the Instructions for Use documents in the different available languages is displayed. Choose a language and read these instructions carefully. The system automatically checks for updates and the software is ready to use.

It is advisable to use DTX Studio Clinic while connected to the Internet in order to receive software updates etc.



### Optional: Import Settings From Another DTX Studio Clinic Installation

If the settings of another DTX Studio Clinic installation have been exported, you can import and apply those settings to your new DTX Studio Clinic installation.

To get started with importing settings, look up the 'Share settings' topic in the help file. Click  in DTX Studio Clinic and select [Help](#).

## Optional: Connect DTX Studio Clinic with Your Practice Management System (PMS)

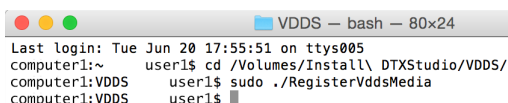
### How to Configure DTX Studio Clinic for VDDS

The Verband Deutscher Dental-Software Unternehmen e.V. (VDDS) (Association of German Dental Software Enterprises) is the umbrella association representing the interests of German enterprises which produce dental practice management and organizational software.

### Register the Software

To use DTX Studio Clinic in a VDDS setup, register with VDDS:

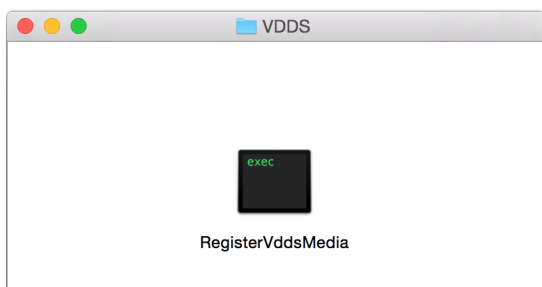
1. Mount the .dmg drive of the version that you want to register to the VDDS configuration. Inside the mounted .dmg you will see a folder called 'VDDS'.
2. Open a 'Terminal' application in this folder (see: /Applications/Utilities) and run the 'RegisterVddsMedia' command using an account with administrative rights.



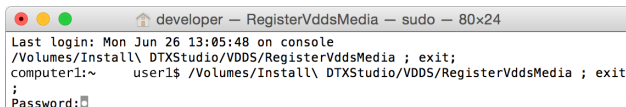
```

Last login: Tue Jun 20 17:55:51 on ttys005
computer1:~ user1$ cd /Volumes/Install\ DTXStudio/VDDS/
computer1:VDDS user1$ sudo ./RegisterVddsMedia
computer1:VDDS user1$
  
```

Alternatively, run the tool by double-clicking the 'RegisterVddsMedia' executable in the VDDS folder.



3. Enter your administrator account password.



```

Last login: Mon Jun 26 13:05:48 on console
/Volumes/Install\ DTXStudio/VDDS/RegisterVddsMedia ; exit;
computer1:~ user1$ /Volumes/Install\ DTXStudio/VDDS/RegisterVddsMedia ; exit
;
Password:
  
```

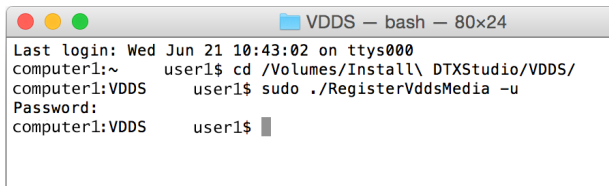
4. DTX Studio Clinic is now correctly configured to be used within the VDDS setup.

The VDDS configuration file 'VDDS\_MMI.INI' in the VDDS system directory (e.g. /etc/vdds/VDDS\_MMI.INI), will be created and/or modified

## Unregister the Software

To stop using DTX Studio Clinic as a VDDS application, unregister from VDDS:

1. Mount the .dmg drive of the DTX Studio Clinic version that you want to unregister from your VDDS configuration. Inside the mounted .dmg you will see a folder called 'VDDS'.
2. Open a 'Terminal' application in this folder (see: /Applications/Utilities) and run the 'RegisterVddsMedia' command with the '-u' (uninstall) option using an account with administrative rights:.



```

VDDS — bash — 80x24
Last login: Wed Jun 21 10:43:02 on ttys000
computer1:~ user1$ cd /Volumes/Install\ DTXStudio/VDDS/
computer1:VDDS user1$ sudo ./RegisterVddsMedia -u
Password:
computer1:VDDS user1$
```

3. If registration was successful (no error messages appear), DTX Studio Clinic is now correctly unregistered from VDDS.

## How to Configure DTX Studio Clinic for Other (non-VDDS) PMS

For more information on how to set up the integration of your PMS with DTX Studio Clinic through Open Practice Protocol (OPP), please contact your local customer support.

# Firewall Settings

DTX Studio Clinic needs to connect to various servers in order to function. It can either use a direct connection or it can be configured to use a proxy. In case of a direct connection, the firewall should allow the connection to the specified servers. In case of a proxy setup, proxy settings should be set correctly on the client PC, as described below.

## Server and Port Configuration

### DTX Studio Go Server

Following table describes the URLs used by DTX Studio Clinic. The corresponding IP addresses of these URLs can be found by DNS lookup. For example, on Windows this can be done by opening a command prompt and using the nslookup command. For example “nslookup nobellicense.nobelbiocare.com”.

Protocol	URL	Description
https	nobellicense.nobelbiocare.com	URL used to contact the DTX Studio Go license server.
https	nobelstats.nobelbiocare.com	URL used to send anonymous statistical information to DTX Studio Go.

### DTX Studio Core Server

DTX Studio Clinic is typically used together with DTX Studio Core, therefore it needs access to the DTX Studio Core server. This server is usually located inside the local area network at the IP address provided by the IT team.

Following table describes protocols and addresses used for communication with DTX Studio Core.

Protocol	URL	Port	Description
https	<<Configured by customer>>	33001 by default for https. Can be customized.	URL used to contact the DTX Studio Core server.
http		33000 by default for http. Can be customized.	URL used to contact the DTX Studio Core server.

#### Note

http protocol is not recommended due to lack of security. Protocol, URL and port are configured in the DTX Studio Clinic settings.

## Localhost Ports

DTX Studio Clinic uses inter process communication (IPC) to communicate between multiple background processes. Ports that are used for communication should be available and should not be blocked. DTX Studio Clinic uses the web-sockets (WS) protocol for communication.

Protocol	URL	Port	Description
ws	127.0.0.1	4417 4418	Ports used to communicate with main process
ws	127.0.0.1	4422	Port used to communicate with image capturing process
ws	127.0.0.1	4430	Port used to communicate with device communication process
ws	127.0.0.1	4436 4437	Port used to communicate with 3rd party communication process
ws	127.0.0.1	4429 4431 4435	Port used to communicate with PMS communication process
ws	127.0.0.1	4438	Port used to communicate with TWAIN process

## Proxy Settings

DTX Studio Clinic uses OS proxy settings to determine whether to directly communicate with servers or by using a proxy server.

On Windows 2 different proxy settings are available:

- **User proxy settings.** These settings are available via “Proxy settings” of the System settings. Those proxy settings are typically used by simple desktop applications or by browsers. They are specified per user, not available for services, and DTX Studio Clinic does not use those settings.
- **WinHTTP proxy settings.** Those settings are used by services, like Windows Updates service. DTX Studio Clinic uses WinHTTP proxy settings to communicate with all the servers, including DTX Studio Core.

WinHTTP proxy settings are usually set via command prompt. Examples:

- ‘`netsh winhttp show proxy`’ is a command to show the current WinHTTP proxy settings
- ‘`netsh winhttp set proxy "<proxy>:<port>" bypass-list="<local-net>"`’ is a command to use the <proxy> proxy server at the <port> port and to avoid using a proxy when working with URLs/IP addresses of the <local-net> net.
- ‘`netsh winhttp reset proxy`’ is a command to reset proxy settings, and to use direct connection

On macOS the relevant proxy configuration should be set in the secure Web Proxy (HTTPS) settings, as specified in the Apple Support documentation. If the DTX Studio Core connection is configured to use the HTTP protocol, then the Web Proxy (HTTP) settings should also be specified.

### Important

Connection to DTX Studio Core also uses proxy settings. If the proxy server is located outside of the local network, it will not be able to forward any requests back to the local network. Hence, it is necessary to specify a bypass-list for the local network, as in the example below.

## Examples

### Windows with Local Proxy Server

This is an example of configuring Windows to use a proxy server located in the same local network as DTX Studio Clinic, with the proxy server available at the 10.0.1.100:8080 address.

Start command line as administrator. Execute following command

```
netsh winhttp set proxy proxy-server="10.0.1.100:8080"
```

### Windows with an External Proxy Server

This is an example of configuring Windows to use a proxy server `sampleproxy.com:8080` located outside of the local network and with the local network using IP addresses in the 10.\*.\*.\* range.

Start command line as administrator. Execute the following command:

```
netsh winhttp set proxy proxy-server="sampleproxy.com:8080"  
bypass-list="10.*.*.*"
```

### Configure Proxy Server on macOS

1. Choose [Apple menu](#).
2. Select [System Settings](#).
3. Click [Network](#) in the sidebar.
4. Click a network service on the right.
5. Click [Details](#).
6. Click [Proxies](#).
7. Specify relevant proxy settings in the [Secure Web Proxy \(HTTPS\)](#) configuration.
8. If necessary, specify relevant proxy settings in the [Web Proxy \(HTTP\)](#) configuration as well.

# Technical Support

If you encounter any problems during the installation, please contact DTX Studio Technical Support:

- [support@dtxstudio.com](mailto:support@dtxstudio.com)
- <https://tech.dexis.com/support>

For North America:

- [dtxsupport.na@dexis.com](mailto:dtxsupport.na@dexis.com)
- Phone number: +1-833-389-2255



Nobel Biocare AB  
Box 5190, 402 26  
Västra Hamngatan 1,  
411 17 Göteborg,  
Sweden

[www.nobelbiocare.com](http://www.nobelbiocare.com)

**Distributed in Australia by:**

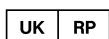
Nobel Biocare Australia Pty Ltd  
Level 4/7 Eden Park Drive  
Macquarie Park, NSW 2114  
Australia

Phone: +61 1800 804 597



**CH importer/representative:**

Nobel Biocare Services AG  
Balz Zimmermann-Strasse 7  
8302 Kloten  
Switzerland



**UK responsible person:**

Nobel Biocare UK Ltd.  
4 Longwalk Road  
Stockley Park  
Uxbridge UB11 1FE  
United Kingdom

**Distributed in New Zealand by:**

Nobel Biocare New Zealand Ltd  
33 Spartan Road  
Takanini, Auckland, 2105  
New Zealand

Phone: +64 0800 441 657

**Distributed in Turkey by:**

EOT Dental  
Sağlık Ürünleri ve Dış Ticaret A.Ş.  
Nispetiye Mah. Aytar Cad.  
Metro İş Merkezi No: 10/7  
Beşiktaş İSTANBUL  
Phone: +90 2123614901



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